



Water Quality Hotlines for Citizens



Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize “illicit” discharges dumping into storm sewers or coming out of from storm sewer outfalls.

New stormwater regulations from Pennsylvania’s DEP require that your municipality investigate more thoroughly potential illicit discharges (pollutants) into our streams. You can help by promptly reporting the following events to the authorities listed in the hotline box below. Here are some of the conditions that you should report:

- Sediment leaving a construction site in stormwater (Chester County Conservation District)
- Observed pollution event or pollutants in stream (DEP)
- Clogged or leaking sewer lines (Northern Chester County Municipal Authority)
- Failing or overflowing sewer effluent from treatment plant (Northern Chester County Municipal Authority and DEP)
- Spills (DEP spills hotline)
- Illegal dumping activity into water courses (Honey Brook Township, DEP)
- Dry weather flows from outfall pipes into streams (72 hours after a rain storm)(Honey Brook Township)
- Fish Kills (Fish Commission, DEP)
- Photos and exact locations are very helpful!

Helpful Phone Numbers		
DEP Water Quality Hotline	484-250-5900	
DEP Spills and other Emergencies Hotline	1-800-541-2050	24 hour
Off site discharge of sediment , erosion, & other improper controls during construction	Chester County Conservation District 610-925-4920	Email photo and send full address and directions
Clogged or leaking sanitary sewers lines; sewage smell in creeks	Northern Chester County Municipal Authority 610-273-2265	After hours, call 911
Fish Kills, Illegal Fishing	PA Fish Commission 717-626-0228	Also call DEP Water Quality
Dry weather outfall flows (discharges to stream from outfall pipes after 72 hours of no rain)	Honey Brook Township 610-273-3970	Weekdays during working hours
Broken water mains	Honey Brook Borough Authority 610-273-7830 Aqua Pennsylvania 610-525-1402	24 hour

